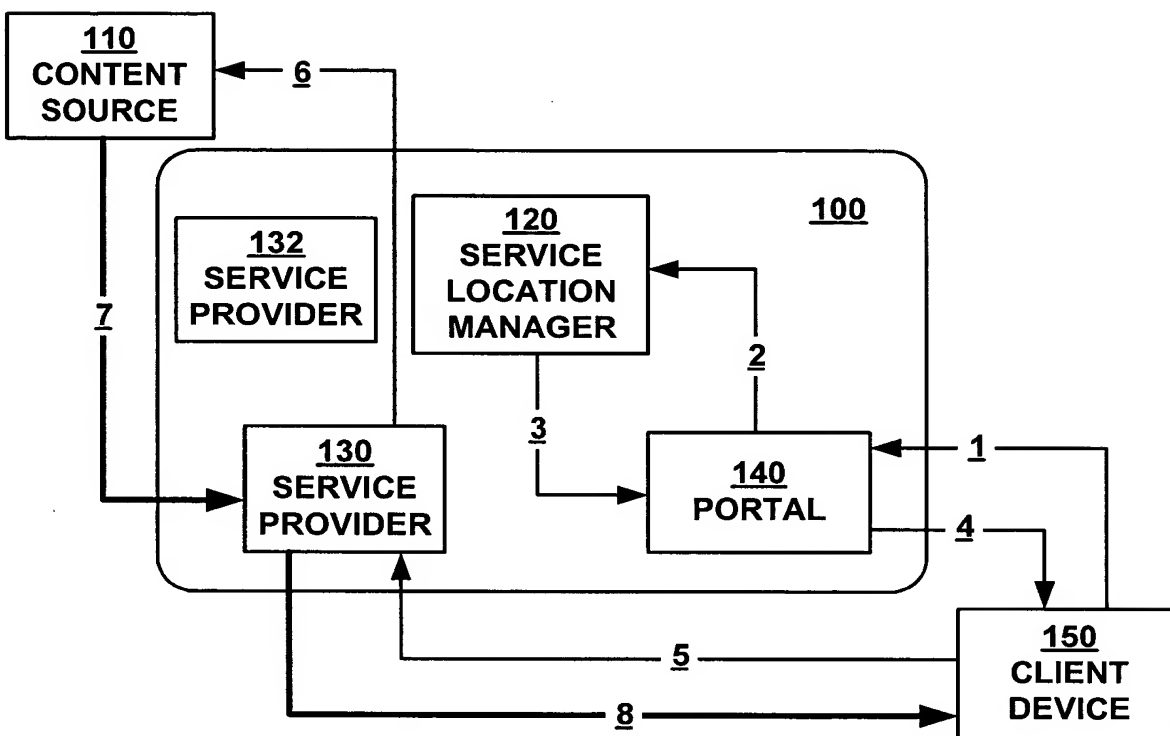# 1/5

FIG. 1

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FIG. 2A

TITLE: SYSTEMS AND METHODS IN WHICH A PROVIDER IS SELECTED TO
SERVICE CONTENT REQUESTED BY A CLIENT DEVICE
INVENTOR(S): Sumit Roy, B Sh n, John Ankcorn, John Ap st lopoulos,
Mich le C v ll, Michael Harville, Wai-Tian Tan, Susi W
Attorney D cket #: HP-200313235-1

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FIG. 2B

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300

RECEIVE, AT A PORTAL, A REQUEST FROM A CLIENT
DEVICE THAT IDENTIFIES AN ITEM OF CONTENT
302

IDENTIFY A TYPE OF SERVICE TO BE PERFORMED ON
THE ITEM OF CONTENT
304

IDENTIFY A PROVIDER OF THE TYPE OF SERVICE
306

TRANSFER COMMUNICATION WITH THE CLIENT
DEVICE FROM THE PORTAL TO THE SERVICE PROVIDER
308

IDENTIFY A SOURCE OF THE CONTENT
310

RECEIVE THE ITEM OF CONTENT AT THE SERVICE
PROVIDER
312

SERVICE THE ITEM OF CONTENT
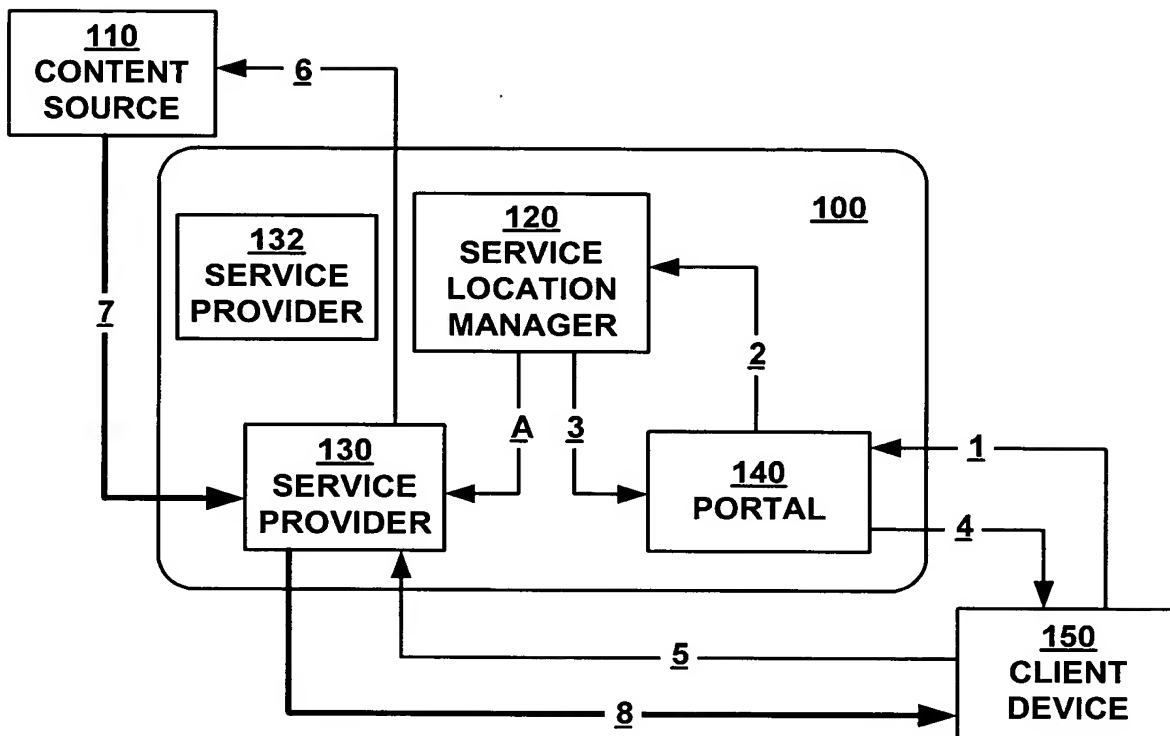314

SEND THE SERVICE RESULT DATA TO THE CLIENT DEVICE
316
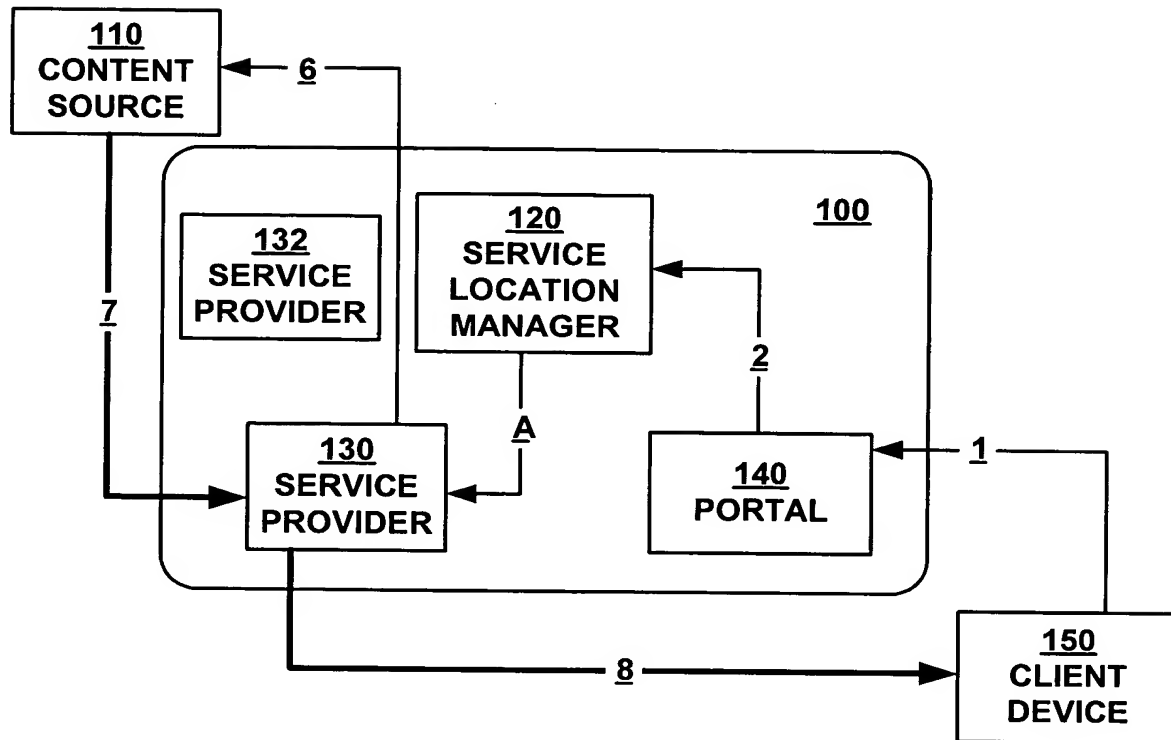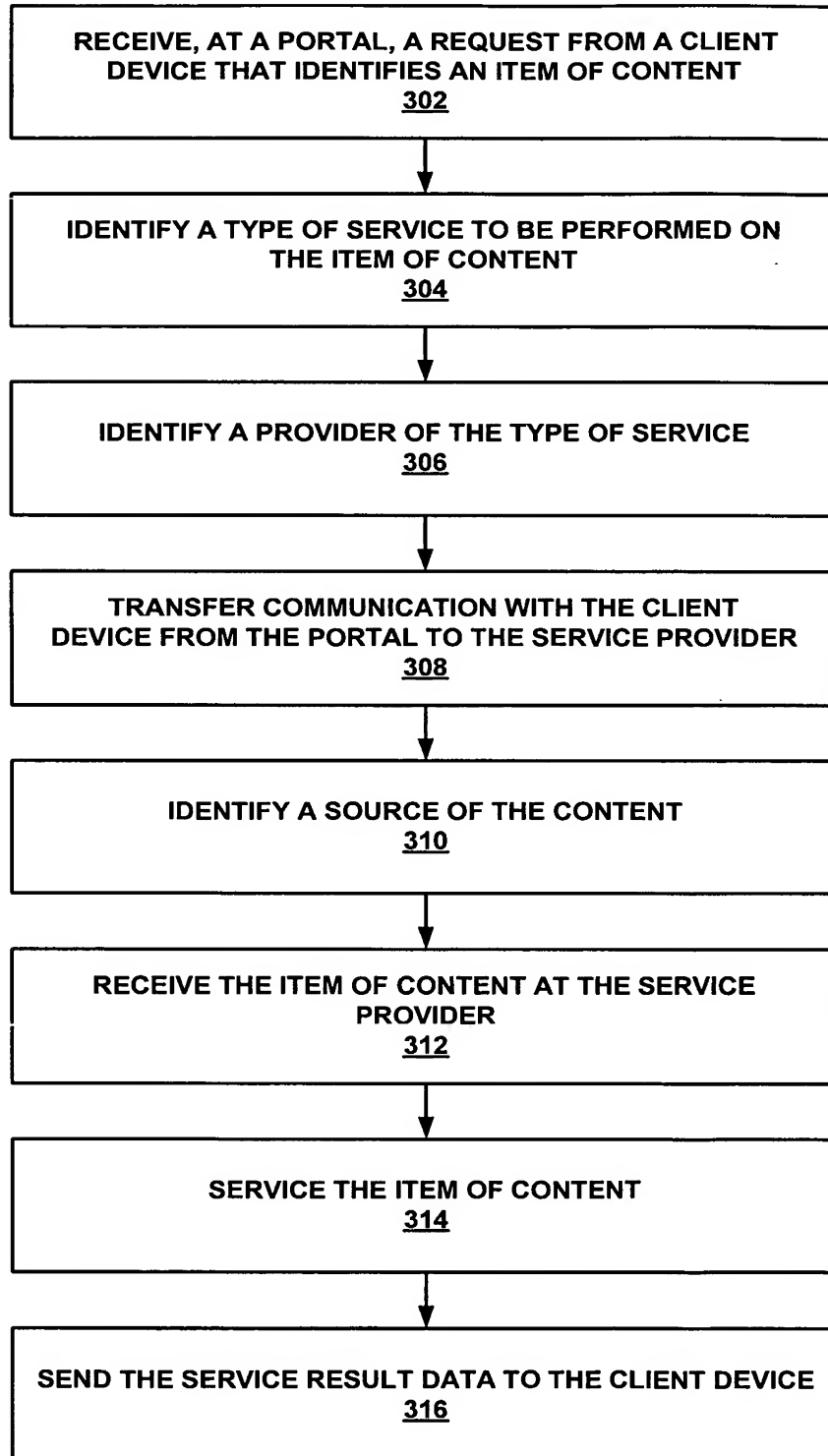
FIG. 3

TITLE: SYSTEMS AND METHODS IN WHICH A PROVIDER IS SELECTED TO
SERVICE CONTENT REQUESTED BY A CLIENT DEVICE
INVENTOR(S): Sumit Roy, B Shen, J hn Ankcorn, J hn Ap st lop ul s,
Mich l C v ll, Micha l Harvill , Wai-Tian Tan, Susie We
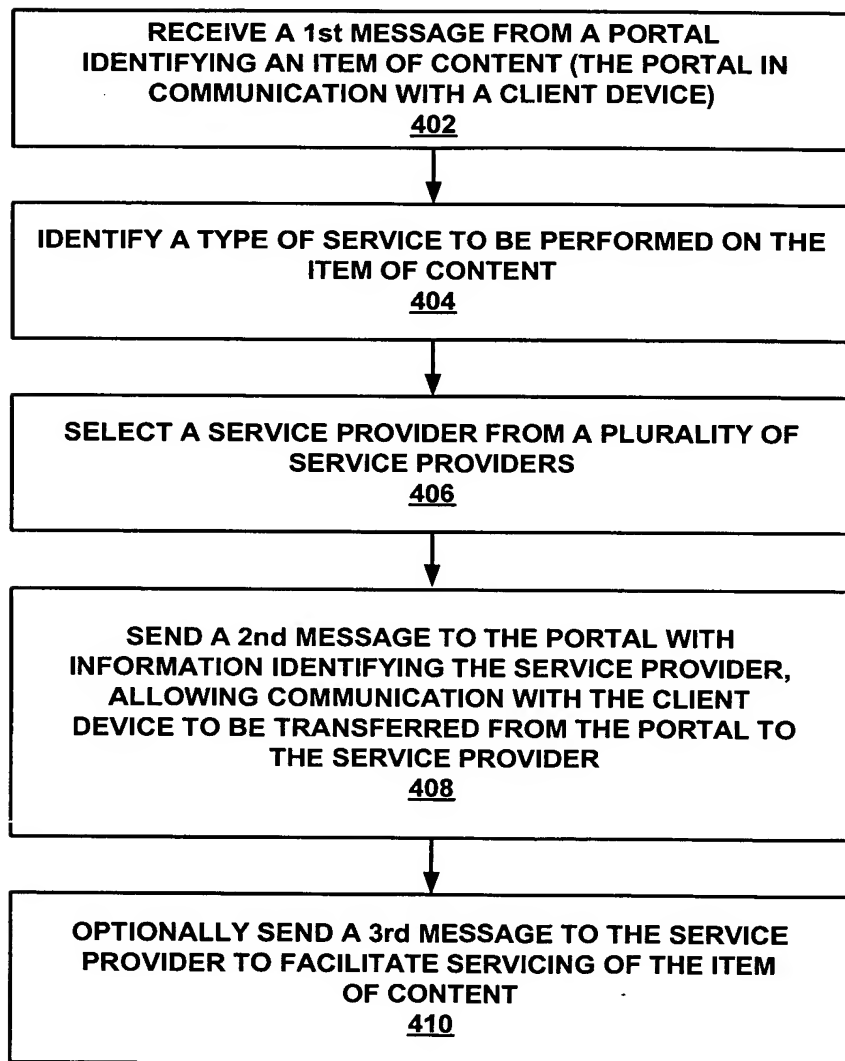Att rney Dock t #: HP-200313235-1

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400

RECEIVE A 1st MESSAGE FROM A PORTAL
IDENTIFYING AN ITEM OF CONTENT (THE PORTAL IN
COMMUNICATION WITH A CLIENT DEVICE)
402

IDENTIFY A TYPE OF SERVICE TO BE PERFORMED ON THE
ITEM OF CONTENT
404

SELECT A SERVICE PROVIDER FROM A PLURALITY OF
SERVICE PROVIDERS
406

SEND A 2nd MESSAGE TO THE PORTAL WITH
INFORMATION IDENTIFYING THE SERVICE PROVIDER,
ALLOWING COMMUNICATION WITH THE CLIENT
DEVICE TO BE TRANSFERRED FROM THE PORTAL TO
THE SERVICE PROVIDER
408

OPTIONALLY SEND A 3rd MESSAGE TO THE SERVICE
PROVIDER TO FACILITATE SERVICING OF THE ITEM
OF CONTENT
410

FIG. 4